



# Akhter Case Study – Princess Alexandra Hospital

The Princess Alexandra Hospital NHS Trust is located in Harlow, Essex and is a 489 bedded District General Hospital providing a comprehensive range of safe and reliable acute and specialist services to a local population of 258,000 people.

## Akhter provided goods and services to Princess Alexandra Hospital

Akhter Computers plc supplied 300 Acer Iconia W510P Tablet Computers and 1200 Acer Veriton X4620G desktop Computers to the Princess Alexandra Hospital as part of a major system upgrade.

As part of the service, Akhter's project team worked closely with the Hospital's staff to create base images for the Tablet and Desktop Computers. Prior to deployment, using Akhter's pre-deployment and production area, all devices were pre-imaged (using Microsoft Windows Imaging Technology) and BIOS asset tagged ready for final on-site configuration and installation using Microsoft System Centre Configuration Manager (SCCM).

Akhter's team of Microsoft Trained Engineers working with the Hospital IT staff deployed over a very short period the 300 Tablets and 1200 Desktop Computers in a very busy real time Hospital environment. Pre-asset tagging the Computers BIOS allowed the use of Microsoft SCCM to target and customize devices that were required for each department.

This part of the project formed a major user network device and Operating System (Windows 7) upgrade and was completed in the allocated time and at times due to the nature of a Hospital under very demanding conditions.

Following the successful deployment of 1500 devices Akhter Computers then are responsible for the through life service management and help desk support for the Hospital.

## About Akhter Computers Plc

Akhter have been supplying goods and services to the NHS, Education & Defence Sectors since 1979 and are a MoD top 50 supplier. Akhter has developed a range of flexible managed IT Support Services to help you meet compliance, support delivery of business objectives, mitigate risks, reduce costs and improve performance while protecting your existing assets, long term IT resource and people investments.

