

Akhter Computers Accessibility Statement

Akhter Computers Ltd has endeavored to ensure that its website has been designed so that all parts of the website is made as accessible as possible for all users. If necessary, please see below **(Accessible customer support)** for further help and assistance.

Akhter Computers Ltd is committed to providing products and services that are accessible for people with disabilities. Akhter Computers Ltd products supplied are designed to best meet the requirements of international and regional standards such as the EN 301 549 where reasonably possible.

Akhter Computers Ltd supplied products are typically installed within IT environments and supplied directly to end user customers as part of long-term enabling government contracts and frameworks.

As required, Akhter will where possible interact through a client-side computing device such as a workstation, PC or other IT device. Akhter Computers Ltd uses open operating systems to further facilitate compatibility with assistive technologies.

Accessible customer support

Customers with vision, hearing, or age-related limitations or otherwise need accessible customer support may contact Akhter Computers customer support at the following numbers.

Please advise the support representative of your needs so we can better assist you.

- Service, Warranty and Support - +44 1279 821200
- Sales and Technical Support - +44 1279 821200

Accessibility standards and regulations

The EN 301 549 and WCAG 2.1 AA standards were created by the European Union within Mandate 376 for use as the basis for an online toolkit for public procurement of Information & Communication Technology (ICT) products. The standard specifies the functional accessibility requirements applicable to ICT products and services, together with a description of the test procedures and evaluation methodology for each accessibility requirement.

Akhter Computers Ltd is able to provide an EN 301 549 product conformance report on demand. Check with the Sales and Technical Support to request a report.

Report accessibility issues

For accessibility issues please contact the following – Akhter Webmaster +44 1279 821200

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